

Quail Village Subdivision

Community Newsletter • Quail Village Section 1 Community Improvement Association, Inc. • December 2023

QVS Board of Directors

Mr. Pleasant (PRESIDENT)

Mrs. Dunbar (VICE PRESIDENT)

Mrs. Jenkins (TREASURE/SEC)

Randall Management

6200 Savoy Drive, Suite 420
Houston, Texas 77036

Phone: (713) 728- 1126 option 4

Quail Village Subdivision Management Team:

Direct Number: 832-702-4528

Jaime Ramirez-Asst. Manager
am3@randallmanagement.com

Venecia Perez-Manager
vperez@randallmanagement.com

Randy Smith-Mgmt. Team Supervisor

Collections

713-728-1126 option 1

For Maintenance Emergencies you may call
the 24 Hour Answering Service at
(713) 850-4729

>Per the Association Collection Policy, all unpaid accounts will be sent to the Association's Attorney for Collections. Please pay on time to avoid costly and unnecessary legal fees, fines and penalties. Once the matter is turned over to the Association's Attorney for legal action, your cost will increase dramatically. Please work with us to avoid these unnecessary legal fees. Contact the Account Receivables Dept. to discuss your account and setup a payment plan. As long as you are making your monthly installments, the collection fees, fines, and penalties can stop accruing. Once the matter is forwarded to the Association's Attorney the Board nor Mgmt. Team will be able to offer you a free payment plan. **Paying your assessments is not optional and required by law for every property owner in Quail Village Subdivision. Failure to pay your assessments could sadly result in foreclosure of your home. Don't let this happen!**

2024 Assessment Fees

The Quail Village Board of Directors reviewed the budget and expenses for 2023/2024 at the June 2023 QVS homeowners meeting and it was agreed and approved to increase the 2024 Assessment amount to \$165.00. The HOA Board has worked diligently to keep the Association expenses low, but due to all the rising costs and legal actions it was necessary to increase the assessment for 2024. For more info on assessments visit: www.randallmanagement.com/ql-quail-village/

How to pay my Assessments

One is by visiting www.propertypay.firstcitizens.com and making a one-time online payment. There is no service charge for payments made through your checking account. You can also go to the bank website www.propertypay.firstcitizens.com then select option PAY NOW (if you pay by credit card they charge 2.95% and if you pay by e-check it's free of charge). Once you choose what type of payment you would like to use, you will choose to make a one-time payment you will need 3 types of information in order to make your payment: **1.**Management ID: (3053) **2.**Association ID: (QL00) >note it's 2 zeros **3.**Your property account number listed on your statement. For assistance, please call: 866-351-4656 or email servicepropertypay@firstcitizens.com

"HELP KEEP OUR COMMUNITY CLEAN" Heavy Trash Schedule - Please read!

Please learn the Junk Waste & Tree Waste Schedule for Quail Village, which is the **4th Wednesday** of the month. Our Waste pick-up alternates between **Tree Waste ONLY** on **ODD Months** (Jan, March, May Etc.) and **Junk Waste ONLY** on **EVEN Months** (Feb, April, June, Etc.) Failure to follow the schedule and having the incorrect items out will result in your trash not being collected. **All Junk /Tree Waste Trash must be placed in front of your home! All items not in front of your home or items placed on side of your home (corner lots) that are not by your driveway will not be picked up or collected.** Your property will also be cited during inspection and after board review you could be fined by the HOA for having your Heavy Trash out too early, or more than **7 days** before the city pick-up date. If the city does not collect your Junk Waste or Tree Waste it is because you placed the wrong items out at the wrong time, or your trash is not in front of your home next to your driveway. You must remove these items on your own. Your Junk waste will not be allowed to stay out visible in QVS at the curb until the next scheduled city pickup. For more detailed info visit: www.houstontx.gov/solidwaste/treewaste.html

All Home Changes Require an Approved ACC Application

All changes, renovations, and updates to your property including but not limited to room or home additions, patio covers, painting, siding, roofing, foundation and driveway repairs, fencing, windows, doors, gazebo, storage units, tree installation and tree removal, or any exterior alterations or installation being erected requires each homeowner to submit an ACC application, with city permits attached if needed, and receive ACC committee approval before starting any construction. Failure to submit and receive an approved ACC Application before starting work on your home could result in removal of the erected items in addition to fines, fees, and legal actions after board review. This form can be easily found by simply visiting www.randallmanagement.com/ql-quail-village/ and selecting association documents and forms. Look for ACC Application then print, complete in detail, and submit.

Randall Management Holiday Schedule: Closed December 23rd—January 1, 2024—Normal business hours will resume on January 2 2024



The QVS HOA Board of Directors and Management Team

would like to wish everyone a Safe and Happy Holiday Season!

Stay informed with QVS by visiting randallmanagement.com/ql-quail-village/

